ABSTRACT

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A secure agent system for communicating with a secure remote access system is disclosed. The agent system is suitable for execution on a base device which is configured to be coupled to the internet. The agent system initiates data

10 communication with the remote access system by sending requests and receiving replies from the remote access system. The replies may include requests to retrieve, store, update, and/or delete data associated with the base device, which the agent system carries out. The agent system further provides reply data to such requests to the remote access system.